2020 IMPACT STATEMENT

THE LGBTQ COMMUNITY CENTER OF SOUTHERN NEVADA’S 2020 REPORT
OUR MISSION STATEMENT

The LGBTQIA+ Center serves as a haven for all. We welcome and celebrate the diversity of our communities and strive to empower all to live authentic lives.

OUR VISION STATEMENT

Living and thriving as our authentic selves.
The LGBTQ Community Center of Southern Nevada opened almost 30 years ago to be a safe and affirming home for our community and allies. We have experienced momentous achievement and times of significant hardship during our history, yet nothing prepared us for what happened when COVID struck.

We closed the doors of our unique hub LGBTGIA+ individuals have come to love for the health and safety of our staff and constituents. Our programming went virtual. Only a small team remained at the facility, and our devoted staff worked remotely from home.

And the people to which we serve - LGBTQ persons, people of color and minorities, and the vulnerable populations - frightened and facing untenable hardship, made the Center even more essential, and we became rooted in the community more than ever before.

Social distancing and isolation go against the very purpose of The Center’s role in the community. We had to redefine the way we connect with the people we serve and how we help the community connect with one another.

I am exceedingly grateful to the team at The Center, our incredible volunteers, and the countless people who checked to ensure that The Center is everything our patrons want and deserve. Through the generosity and kindness of our cherished donors, we prevailed during the darkest days of 2020.

We continued to provide health and wellness support from our HIV/STI/STD Testing Clinic. Our harm-reduction efforts remained available as well, providing individuals with essential resources to prevent the transmission of diseases.

Our team created innovative solutions by moving programming and services to the Online Center. The Online Center has allowed The Center to continue providing groups, events, social engagement, and support to the LGBTGIA+ community.

The Center launched a crisis hotline through the Center Advocacy Network (CAN). The hotline is a 24-hour resource managed by our CAN-certified volunteers to provide crisis support for victims of violence in Nevada and connections to resources. Funded through our Victims of Crime Act grant, the program was set up in less than two weeks and is an opportunity to help callers in a time of stress, and in some cases, when people are in serious trouble as victims of violence.

I’m proud to say that The Center was one of five local nonprofits to help pilot the program, Delivering with Dignity (DwD). The program works in partnership with United Way of Southern Nevada, Elaine P. Wynn Family Foundation, Elizabeth Blau & Associates, Moonridge Foundation, and Copia food delivery services to provide premade meals to individuals and families who are at risk for COVID and have no financial means or familial support to access nutritional meals. Thousands of meals are delivered by volunteers each week, and the DwD has an added benefit of helping restaurant staff remain employed, including employees of The Center’s café, The Jolt.

2020 was an inspiring and hopeful year where we strengthened our position with the Southern Nevada community. Thank you for being invested and choosing to be part of The Center. We wish you and your loved ones the very best in your safety, health, and well-being.

John
In March 2020 our world changed, we found ourselves in the midst of a worldwide pandemic. We faced mandatory lockdowns, facemasks, empty offices, and disruption to our daily lives never experienced before. At this critical time The Center closed its front doors to staff, volunteers, and those we serve. Decisions had to be made on how to support our communities and deliver our programs in the nationwide response to the COVID-19 pandemic.

Our doors may have been closed, but our hearts and minds were open as we rose to the task of finding ways to communicate and reach out with innovative programs and services.

Within two weeks, we launched the Center Advocacy Network (CAN) Hotline. This 24-hour service was a critical lifeline for many in our community. The hotline provided resources, referrals, and assistance for those in crisis. It continues today to be an important asset to reach those in need.

Using online resources, we created The Online Center. We pivoted to on-line programming to meet our client’s needs. While delivering services, we were engaging with individuals who were isolated and in even more need of our services. Today we continue to use this tool to reach clients until we can get back to in person programming.

We teamed up with other community organizations for the Delivering With Dignity program. The food delivery program provided meals to feed individuals and families at high risk or unable to leave their homes. The DWD program continues today and has been a vital way for our volunteers to stay connected and engaged.

In partnership with United Way, The Center participated in the Emergency Assistance & Community Needs Fund program. Through this program we provided rent and utilities assistance for those affected financially by the pandemic.

Contact free Trac-B Exchange program. Our vending machine distributed clean syringes, cleaning kits and lifesaving Narcan to those in immediate need. Although we offered this service before the pandemic it took on a meaningful role during the pandemic and still does today.

Thanks to the care of several employees who remained on-site, The Center continued to assist and serve our clients and patrons through At the Door Service. We provided hygiene kits, snacks, water, clothing, and referrals to those in need.

Throughout this very difficult time The Center staff and volunteers showed amazing compassion, flexibility, and determination to continue to deliver programs and services needed by our communities. As we reflect on the past year we understand the enormous experience we all shared and embrace our response to this once in a lifetime event.
OUR PROGRAMS & SERVICES

The Center is a vital resource for our community, and we are committed to serving by providing accurate and timely services, support, information, and advocacy for our remarkable LGBTQ+ community.
OUR PROGRAMS & SERVICES

YOUTH & FAMILY
- qVolution
  - Qvolution
  - PIVOT
  - Comprehensive Sex Ed

IDENTI-T
- Gender Translations
- Intersex Connect
- Out of the Gender Box
- Switch Clothing Closet
- T Femme
- Guy Talk
- Transitioning Mindfully
- Trans Narcotics Anonymous

WELLNESS
- Affirmations
- Living Well
- Med-Time
- HIV/STI Testing
  and Education
- Linkage to Care

LIVING WELL
- ACT III
- Men's Monday
- Trans Tuesday
- Women's Wednesday
  - Wise Women
- Inclusive Thursday

EDUCATION & TRAINING
- CAN Program
  - CAN 24-Hour Crisis Hotline
- HIV 101
- Name/Gender Marker Change Workshop
- Queer Jobs/Housing
- The Writer's Workshop
- Ask Us
- Trans 101 Classes

SENIOR SERVICES

COMMUNITY ENGAGEMENT GROUPS
- Aces!
- BI/Pandemonium
- Polyamory Group
- Gay men's Forum
- The L Group
- The Bears Group
- Black LGBTQ+ Group
- Black Queer Men Group
- OLAS Latinx Group
- SNAPIQS
- LGBTQIA Warriors
- Building Blocks
THE CENTER: BY THE NUMBERS

30,000+ group participants in 2020

1200+ virtual meetings, 12,290 participants, 7300+ hours

1,151 calls on the Center Advocacy Network (CAN) Hotline

30 graduates from our CAN program

18,000+ referrals given

5 new community support groups were created

4,935 STD tests completed and 3,177 HIV tests completed

1,024 people in HIV programming

46,651 condoms distributed & 8,193 lubricants

334 meals provided through Youth & Senior Thanksgiving and Holiday Dinner Drive

75,000+ meals prepared and delivered through Delivering with Dignity program

550+ Participated in “Free Shower Truck” program

Volunteers: Over 9,700 HOURS ($232,000 value)
**2020 INCOME**

- Grants (Government): 49%
- Grants (Other): 29%
- Contributions: 19%
- Fundraising: 3%

**2020 EXPENSES**

- Personnel: 58%
- Program: 32%
- Fundraising: 9%
- General Operating: 1%
2020 MILESTONES TIMELINE

**FEB**
- Grand Re-Opening of Salvation Army Safety Dorm
- Hosted Early Voting Site

**MAR**
- Launched Bright Star Foundation Partnership
- Living With HIV in The COVID-19 Pandemic Zoom Event
- Launch of Delivering with Dignity Food Delivery

**APR**
- Salvation Army Stimulus Check Assistance
- Binding in the Time of COVID Presentation
- Healthcare during COVID Presentation

**MAY**
- The Center Wellness testing stopped due to COVID-19
- Started work from home due to COVID-19 closures
- Jan Jones Blackhurst Virtual Celebration

**JUN**
- The Center Reopens Limited Capacity
- Juneteenth Celebration
- National HIV Testing Awareness Day
- Stonewall Black Lives Matter March

**JUL**
- Petzing Perseverance Scholarship created
- Intersex Awareness Day at The Center

**AUG**
- World AIDS Day at The Center
- Trans Visibility Showcase
- Veterans Day BBQ
- Youth Thanksgiving
- Senior Thanksgiving
WHO WE ARE

Board of Directors
Wayne Cassard  Chairperson
Ryn Bartel  Vice Chairperson
Osen Pogoson  Treasurer
Shalom Stephens  Secretary
Dr. Marc Bodman
Matthew Cox
Patrick Duffy
Gavin Goorjian
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Alexandria Olsen-Lahu
Karen Preciado
Nansie Quintana
Angela Windberg

The Center Staff
John Waldron, Ed.D  Chief Executive Officer
Brian Hosier  Chief Operating Officer
Vince Collins  Director of Community Wellness
Holly Reese  Director of Community Engagement & Advocacy
Jeffrey Alvarez  HIV Peer Advocate
Mike Lacken  Facilities Specialist
Christopher Delaney  HIV Outreach Coordinator
Todd Dickey  HIV Services Manager
Donna Feliz-Barrows  Executive Coordinator
Danielle Galaudet  CAHV Volunteer Specialist
Vanessa Gotti  Advocacy Services Manager
Ashante Herring  Youth Resource Specialist
AJ Huth  Youth Program Manager
Andre Martin  Linkage to Care Coordinator
Jim McCoy  Development Manager
Jalen McDaniel  Facilities Specialist
Nicol Mcnee  Volunteer & Senior Manager
Miguel Pineda  Lead Facilities & Security
Douglas Pleasant  Security
Nickolii Warner  Transgender Program Assistant

Community Partners
Patrick Bozarth, LMFT  Mental Health
Gina Cortes  Finance
Deya Gonzalez  Finance
Craig Hindall  Information Technology
Tom Kovach  Development
Pamela Puppel  Public Relations
Kelly Travis  Health & Wellness
Lupe Trujillo  Finance
Russ White  Social Media/Website
Greg Wilken  Human Resource
As we continue to provide services, we need your help. Please consider making a donation to support the work of The Center and our efforts to provide essential services to the community. We are grateful for your generosity and your partnership is needed now more than ever.

www.thecenterlv.org/donate
Living and Thriving
as our authentic selves